



MANHATTAN ACTIVE™
SUPPLY CHAIN

PREREQUISITES:

- Knowledge of Windows and Internet Explorer
- Familiarity with Manhattan Associates WMOS and/or Labor Management software
- General knowledge of databases and metadata

MODE:

Instructor-led
[classroom and live online]

COURSE LOCATIONS:

- Atlanta, GA Learning Center
- Berkshire, UK Learning Center
- On-site at your facility

DURATION:

2 Days

HOW TO REGISTER:

Contact learning@manh.com

Supply Chain Intelligence

Supply Chain Intelligence is just one of a comprehensive series of hands-on training courses offered through Manhattan Customer Training.

The combination of certified Training Consultants and activities-based courseware will provide the shortest distance between solution and adoption to deliver a return on your investment sooner.

OVERVIEW

This course teaches Supply Chain Intelligence (SCI) usage and configuration of the base SCI software package (the Studios customized for use with Manhattan Software products). Included are techniques for deploying SCI services to groups of employees with dissimilar organizational roles. Topics also include a basic overview of Business Intelligence, description of the SCI and Cognos architecture, SCI navigation, screens and usage, SCI and organizational roles, and the creation/scheduling of reports and alerts. Additional topics include deployment and usage of the extended Studios, and the integration of the SCI product into daily business scenarios; common business reports are addressed with hands-on, real-world exercises. In addition, attendees will learn how to customize the SCI Web Interface, and how to identify when more specific product customization is required to achieve a specific business goal (this introduces aspects of the Framework Manager). The course centers on Manhattan's WMOS and Labor Management platforms.

Core System Setup

This course consists of several modules:

- Business Intelligence and SCI Architecture
- Creating Reports and Alerts within the Report and Event Studio
- Usage of the Analysis, Query and Metric Studios
- Application to Business and Case Scenarios

Specific Objectives

By the end of this course, with the aid of a working SCI environment, a Student Manual, and User's Guide, you will be able to correctly:

- Define Business Intelligence and SCI
- Describe the Supply Chain Intelligence (SCI) architecture
- Navigate the SCI User Interface
- Define Roles within the SCI software
- Generate Reports and Alerts
- Utilize Studios to support Business Roles
- Apply the studio functionality to various business scenarios
- Create SCI solutions to various case scenarios
- Correct alert and report errors

SCI Studios and Functionality

The SCI course includes a review of Business Intelligence and SCI's relation to general business needs. Also, a review of SCI's architecture and navigation is discussed, as well as the functional capabilities of each studio: Report, Event, Analysis, Query and Metric studios. The distinct roles of the author, administrator and user and their relationship to SCI are also introduced, along with the concepts of Intelligent Data Mining and Statistical Analysis of historical and real-time data. This session will include interactive demonstrations and hands-on participant activities emulating real-world Business Scenarios and Reports involving WMOS and Labor Management.

SCI Business and Case Scenarios

The course also involves case scenarios and participant modification of the SCI Studios and screens to solve the scenarios. In addition, participants will learn how to create Watch Items and SCI backups, Error Tracking and General System Maintenance. In addition, participants will create a connection to a database and create/publish simple packages through the use of the Framework Manager.

