

Join Manhattan

Good people doing great things



Want to change the world? At Manhattan, our supply chain and omnichannel technology affects how people work, shop and live — every single day. Working in the cloud and on the most-advanced platforms, we create the innovations that help the most-successful brands work better. That's our passion and our mission.

GLOBAL OFFICES

ATLANTA

NEW BRUNSWICK

SANTIAGO

LONDON

PARIS

BARCELONA

MADRID

MILAN

Why Manhattan?

Every day, Manhattan helps you be your best self. With a people-first culture, meaningful experiences and self-empowered career development, the possibilities and opportunities are endless. Here are some of the reasons why Manhattan has been voted one of the **best places to work eleven times in a row**:



- › Competitive compensation
- › Growth opportunities
- › Professional development and training
- › Comprehensive benefits
- › Collaborative approach
- › Tuition reimbursement
- › Permanent and temporary global opportunities



AMSTERDAM
DUSSELDORF

SINGAPORE
BANGALORE

SHANGHAI
TOKYO

SYDNEY
MELBOURNE

“At Manhattan we strive to seize every opportunity, every day, to service the customer, to drive innovation, to forward our careers and to give back to our community.”

Eddie Capel, President & CEO



Customer Support Organization (CSO)

Post-implementation, the Customer Support team provides support to our customers on real-time issues, minor upgrades and to ensure success during peak season.

Software Support Consultant

Work on dedicated support teams to help our customers with issues or enhancements and build long-term relationships to support ongoing needs and ensure operational success. Serve as the liaison between customers and software product development team. Travel up to 50%.

Position Requirements

- › Bachelor's degree in Engineering, Computer Science, Supply Chain Management, or a related technical field
- › "Hands on" work experience gained through internships and/or co-op programs
- › Exceptional interpersonal, communication and creative problem-solving skills
- › Ability to work autonomously and effectively at all levels within the company and at customer organizations

Software Analyst

Work on support teams in a technical capacity to assist the functional team and developers with custom code deployment, technical issue resolution and software environment management. Travel up to 30%.

Position Requirements

- › Bachelor's degree in Computer Science or a related technical degree
- › Co-op or internship experience with object-oriented design and development or component-based development in the software development lifecycle
- › Experience with software coding languages, including Java
- › Additional experience is a plus: web development using HTML, JavaScript, CSS; Unix-based development, C++ and CORBA

\$841M

R&D Investment since 2010
\$112M in 2022



**DEBT
FREE**

FOR 33 YEARS

447

GO-LIVES IN 2022

Research and Development (R&D)

Manhattan's R&D team designs the future of our products ahead of the curve, both technically and operationally. You will be floating in the Cloud, drinking your fair share of Java, and getting creative daily. Internships available.

Software Engineer (Developers and Analysts)

Do you enjoy REST API Development, Microservices, Cloud, Kubernetes, Big Data and Machine Learning? Get involved in all of this and more while using cutting-edge technologies to deliver innovation that fuels the mission-critical supply chains of customers across the globe.

You will work on an agile/scrum team to design, document, develop, and deliver features of a continuously updated cloud supply chain application. You will develop and automate testing for these features and improve tests based on product owner and customer feedback.

Position Requirements

- › 6 months or more experience with any of the following is advantageous for candidates
- › Development using Java, Javascript (Typescript preferred,) Groovy, Python, Golang
- › Querying Data from SQL and/or Elastic databases
- › Working with Linux or Unix operating systems
- › Containerization / Orchestration with Docker and Kubernetes

All positions require authorization for employment in the U.S. without sponsorship. Minimum overall GPA of 3.0 preferred.



1,200+
CUSTOMERS



4,150+
ASSOCIATES



33 YEARS

FOUNDED: 1990
NASDAQ: MANH

Professional Services Organization (PSO)

From design to go-live, the Professional Services team helps our customers implement our supply chain and omnichannel software solutions, ensuring a successful launch.

Software Implementation Consultant

Work on project teams in a functional capacity to assist the customer and software developers with design, testing, integration, go-live and issue support. Serve as a liaison between clients and our software product development teams. Travel approximately 50-75%.

Position Requirements

- › Bachelor's degree in Engineering, Computer Science, Supply Chain or a related technical field
- › "Hands on" work experience gained through internships and/or co-op programs
- › Exceptional interpersonal, communication and creative problem-solving skills
- › Ability to work autonomously and effectively at all levels within the company and at customer organizations

Software Analyst

Work on project teams in a technical capacity to assist in topics including data integration (ex. Integrating orders from SAP/Oracle to our products), date extraction, developing and deploying custom product extensions, technical configuration, and general troubleshooting (working through logs of various microservices to figure out why a workflow is not working as intended). This role supports live customer environments and manages multiple long-term client relationships. Travel up to 25%.

Position Requirements

- › Bachelor's degree in Computer Science or a related technical degree
- › Co-op or internship experience or microservices based software development lifecycle
- › Experience with software coding languages, including Java
- › Additional experience is a plus: Linux, Oracle, HTML, JavaScript, CSS, REST, XML, JSON

Technical Consultant

Work with our implementation teams to integrate Manhattan's suite of solutions with supply chain clients. Provide timely insight into customer's supply chain data, helping facilitate making different business decisions with Supply Chain Intelligence. Travel up to 50%.

Position Requirements

- › Bachelor's degree in Computer Science or a related technical field
- › "Hands on" work experience gained through internships and/or co-op programs
- › Exceptional interpersonal, communication and creative/analytical problem-solving skills
- › Ability to work autonomously and effectively at all levels within the company and at customer organizations
- › Experience with IBM Cognos or other related Business Intelligence software

Cloud Services Analyst

Work on a fast-paced Cloud Services Operations team, providing basic design, troubleshooting, scripting, and maintenance solutions for specialized Azure-based cloud systems. The Cloud Analyst will collaborate with international teams, external vendors, customers, and leaders within the company. The Cloud team supports multiple mission-critical applications running for dozens of global customers in Microsoft Azure.

Position Requirements

- › Bachelor's degree in Engineering, Computer Science, or related technical field
- › Exposure to relational databases
- › Ability to work individually and in a team
- › Strong analytical, interpersonal, and digital communication skills
- › Willing to learn new concepts
- › Exposure to Cloud Concepts or Cloud Certification
- › Exposure to Cloud Storage, VPN Connecti9ons, Serverless Logic Apps
- › Exposure to Cloud Based Identity Providers such as Azure AD or Okta

Government Cloud Operations Engineer

Work with the Government Cloud team to build specialized skills in Cloud Engineering. New additions to our team obtain a specialized Government security clearance and obtain skills in high-growth, high-demand fields including cloud architecture, infrastructure automation, cloud software, and production operations. We operate a federally authorized cloud environment focused on Manhattan's government customers, including the FEMA emergency response mission. Travel is typically less than 10%.

Position Requirements

- › Bachelor's degree in Computer Science, Information Technology, or a related field.
- › Must be a citizen of the United States of America.
- › Interested in working with our talented team to quickly build valuable new cloud engineering skills.

Government Cloud Security Engineer

Work with the Government Cloud team to build specialized Cybersecurity skills. New additions to our team obtain a specialized Government security clearance and obtain skills in high-growth, high-demand fields including cyber defense, incident response, continuous monitoring, enterprise security tooling, and security compliance. We operate a federally authorized cloud environment focused on Manhattan's government customers, including the FEMA emergency response mission. Travel is typically less than 10%.

Position Requirements

- › Bachelor's degree in Cybersecurity, Computer Science, Management Information Systems, Information Technology, or a related field.
- › Must be a citizen of the United States of America.
- › Interested in working with our talented team to quickly build valuable new cybersecurity skills.



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