

Manhattan SCALE™

Manhattan SCALE™ is one in a comprehensive series of hands-on training courses offered through Manhattan Customer Training. The combination of certified Training Consultants and activities-based courseware will provide the shortest distance between solution and adoption to deliver a return on your investment sooner.

Manhattan SCALE™

PREREQUISITES:

There are no prerequisites for this course

AUDIENCE:

- Operations Personnel involved in the design process
- Project Leaders
- Super Users
- Project Managers
- New Manhattan SCALE Users
- First-Level Support Staff

COURSE LOCATIONS:

- Atlanta, GA Learning Center
- Berkshire, UK Learning Center
- On-site at your facility

- **Manhattan SCALE Overview, Yard Management & Receiving**

Review the benefits of Manhattan SCALE and explain comprehensive overview of the inbound functionality. Learn how Manhattan SCALE can improve productivity throughout the warehouse. Users learn how to control the movement in and out of the yard area in an efficient and effective manner. Users also learn how to schedule appointments for inbound receipt, identify the steps necessary to manually enter a receipt and determine the different methods of Check-In. The System navigation and basic concepts are reinforced throughout with hands-on activities within Manhattan SCALE.

- **Putaway, Inventory Control, Work Orders and Order Entry**

Review the components of the putaway process using fixed station and RF. Learn the process for performing inventory inquiries and adjustments. Review how components are added to the work order and identify the three methods of manual order entry. Discuss the order entry process for single orders and multiple orders.

- **Wave Management, Replenishment, Picking, Packing and Shipping**

Participants explore the outbound functional areas of the facility, defining the three phases to the wave process and determining how the Wave Master controls the wave process; explaining the replenishment process; identifying how work creation is utilized for picking and the packing options available in Manhattan SCALE; describing the concept of Nesting and the differences between Shipping Confirmation and Load Confirmation.

- **Dock Management, Carrier Management, Trading Partner Management and Management Tools**

Review the various modules for managing the warehouse:

- Dock Management provides in-depth information on the Dock Manager Window functionality. It features an RF close container option, allowing associates to easily close containers on the shipping dock in preparation for shipping. Users can advance a container's status, auto-manifest the container, auto-print documents, assign the container's shipment to a load, and have the system initiate dock management's "create the next move" functionality.
- Carrier Management explains how all facets of carrier assignment and shipping execute from the warehouse. Learn how to configure Routing Guides which identify which carrier, or carrier group, will be selected; and define these Routing Guides per weight range and/or number of containers with hands-on practice.
- The Trading Partner Management module identifies the different components of TPM and describes the process of setting up a new TPM user.
- Management Tools identify the different available modules. Also includes Performance Management Dashboard, Management Reporting, and warehouse alerts.
- **Configuration Menu, Statuses & Work and Technical Overview**
Review the Manhattan SCALE Configuration Menu. Users will gain familiarity with the layout of the configuration options within the menu and learn to identify the different statuses. Learn what "work" is and how it is used within Manhattan SCALE. The technical information provides the user with knowledge of the Manhattan SCALE database structure for the most commonly used fields, which is helpful when troubleshooting issues. This session also discusses how to set up Personal Alerts and Scheduled Jobs.



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