TRAINING + CHANGE MANAGEMENT

# COMPREHENSIVE TRAINING PROGRAMS

Maximize your return on people, processes and systems with our comprehensive solutions tailored specifically to supply chain and omnichannel commerce transformations.

## MAXIMIZE ROI AND ACHIEVE TRUE TRANSFORMATION

Manhattan lifecycle training programs are uniquely prescribed training, consultation and targeted evaluation that provide you with the road map to a successful transformation. We offer a complete training and change management prescription for the relevant areas of your business, throughout your software implementation and overall customer lifecycle.

### TRAINING AND CHANGE MANAGEMENT CONSULTING FOR INVENTORY, SUPPLY CHAIN AND OMNICHANNEL

Manhattan Training is specifically designed to drive proficiencies in three key areas: Inventory, Supply Chain and Omnichannel. Maximize the impact of Manhattan software by optimizing your existing organizational structure, processes and incentives:

### EXECUTIVE CHANGE LEADERSHIP
Focus business goals on transforming your supply chain and maximizing the return on your software investment. Our experts bring a wealth of experience driving supply chain transformation and offer time-tested strategies to make your change initiatives more successful.

### SUPERUSER CENTER OF EXCELLENCE
Optimize your supply chain to deliver with ease and accuracy every time. Create a Center of Excellence for superusers to learn the supply chain best practices and processes. Take advantage of Manhattan software flexibility, and meet the ever-changing needs of your business.

### END-USER ENABLEMENT
Empower your front-line employees to consistently perform without constant interference. Keep your operation running smoothly, at all times. Each comprehensive solution includes sustainable end-user enablement for the end-users in your enterprise.

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## WHAT SPECIFIC BUSINESS GOALS DO YOU WANT TO ACHIEVE WITH YOUR MANHATTAN SOFTWARE?

Manhattan Training and Change Management tailor training and end-user enablement solutions to your organization's specific goals so you can achieve and exceed desired business outcomes. In this way, we can maximize the impact of Manhattan software by optimizing your existing organizational structure, processes and incentives.

## DO YOUR SUPPLY CHAIN AND OMNICHANNEL BUSINESS PROCESSES AND SYSTEMS RUN SMOOTHLY AT ALL TIMES?

They will with Manhattan software and training from our Manhattan Training experts. Our experts offer a wide range of support at the process end of your business, including critical end-user adoption with hands-on training in the Manhattan software environment for your employees. Manhattan Training experts empower you to unleash the full potential of Manhattan Software and provide your organization the tools you need to maintain efficiency.

Our specialists train and empower your leadership, superusers and end-users to help your organization achieve your business goals. We help align people, processes and systems, at all levels in the organization, to achieve true transformation.

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